



Rooksdown and Beggarwood Patient Info Sheet



Issue No: 004 (Oct 2018)

Welcome to the Rooksdown and Beggarwood Practice Patient info sheet. This issue will concentrate on the following issue.

1. Appointments - General Practitioner (GP) and Advanced Nurse Practitioner (ANP) appointments – Restructure of the current system.
2. Improved Access
3. Practice Update

Appointments - Cedar Medical have decided to go back to the GP routine appointments being available to be booked in advance. The GP routine appointment book on the day is a model that has worked in other GP surgeries, the last two months have not been easy for the patients or staff and it is clear that this model does not work for Cedar Medical. This decision does not mean that we have any more GP appointments available and it will not be long before patients have to wait to see their GP. Patients who require to see a GP on the day you may have to travel to Rooksdown/Beggarwood depending on where the duty doctor is located.

Improved Access – We are now offer GP routine appointments and Practice Nurse/NHS Health Check appointments in the weekday evenings 18.30 – 20.00 and on Saturday mornings, these appointments will take place at Acorn (St Andrews Practice) in Basingstoke. You can book these appointments via reception staff at Beggarwood/Rooksdown.

Update on the practices' future from Beggarwood and Rooksdown practices and North Hampshire CCG

We have become aware of recent concerns about Beggarwood and Rooksdown practices and their future plans for providing primary care (GP) services. Please can we reassure you that neither Cedar Medical, the organisation that is responsible for both practices, or the IMH Group, the organisation that supports the practices, have decided to stop providing the primary care (GP) services that you use. However, the IMH Group has raised concerns about how it can support the practices in the future and has asked if Cedar Medical, IMH Group and North Hampshire CCG, the organisation responsible for planning most local health services, can work together to make sure that the practices continue to provide services to local people from their existing buildings. These discussions have started and everyone involved is committed to ensuring that you continue to receive the care you need from the existing practice sites at Rooksdown and Beggarwood. There are a number of ways this could work and all of these options will be fully explored.

We absolutely recognise the importance of getting this right and of ensuring that you are fully involved so will make sure you are kept up-to-date. If you have any concerns at all please do speak to a member of the practice team.